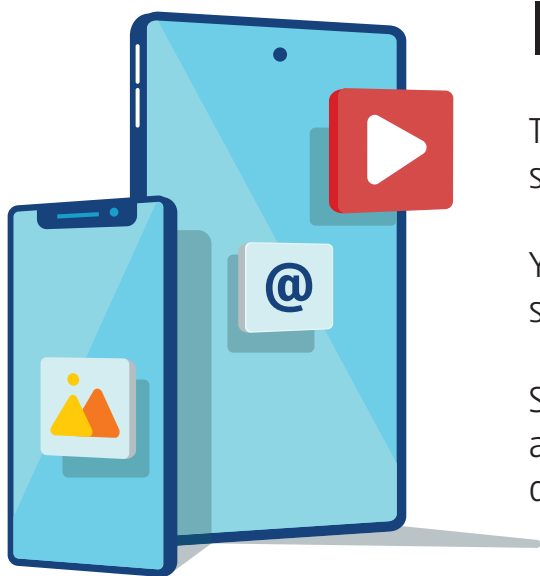




Where to buy

Purchase a HoT SIM card for only **€ 1,99** in any Hofer store nationwide. Find one near you today! Visit hot.si/trgovine. You can order your SIM-Card or eSIM right in our webshop hot.si/shop/checkout



It's so simple

To activate your new HoT Sim card simply place a call, send a text message or surf the web.

You should then receive a short text message from 696 saying "Welcome! Your HoT Sim Card is now activated".

Some phones will receive another text message from an unknown sender. This needs to be installed on your device in order to use the internet and MMS services.

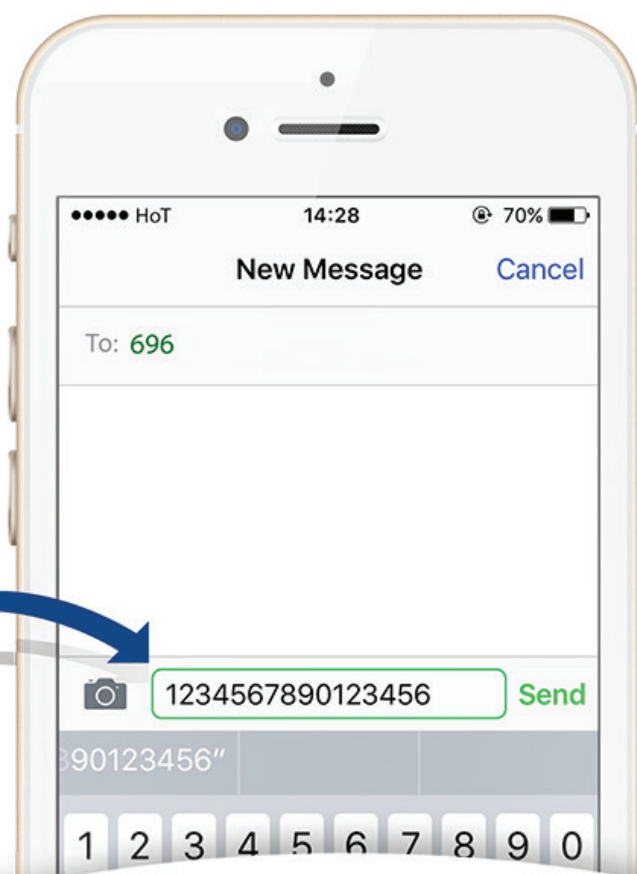
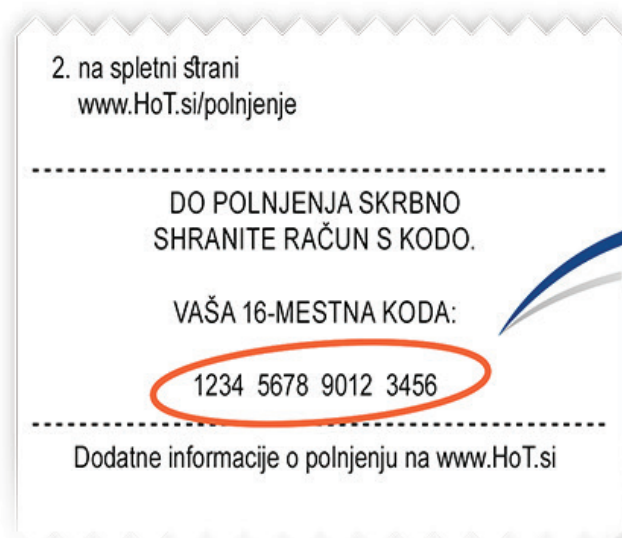


Top Up your HoT SIM card

You can instantly Top Up your HoT SIM card online through HoT.si or purchasing a voucher card in any Hofer store nationwide.

Using your Phone

Just send a text message to **696** from your HoT Phone containing the 16 digit voucher code.

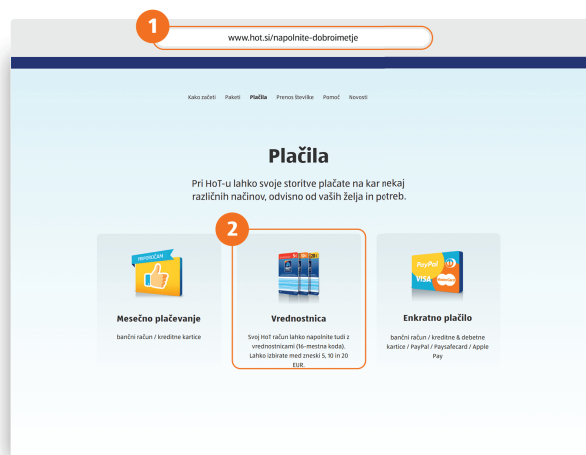


Get the "Moj HoT" app

Search for "Moj HoT" in the app store and download the app. Login with your phone number and you will see your current usage, tariff package and settings.

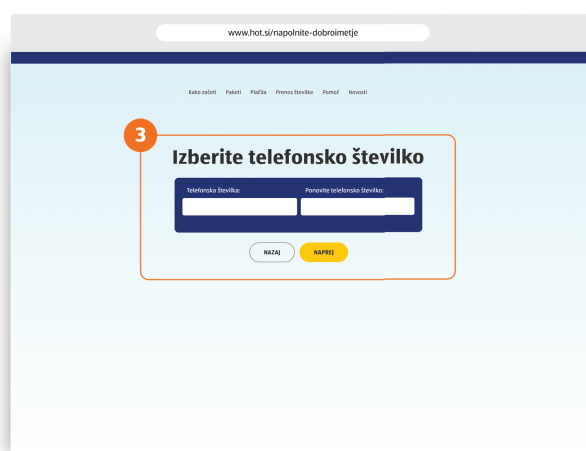


How to redeem a voucher Online

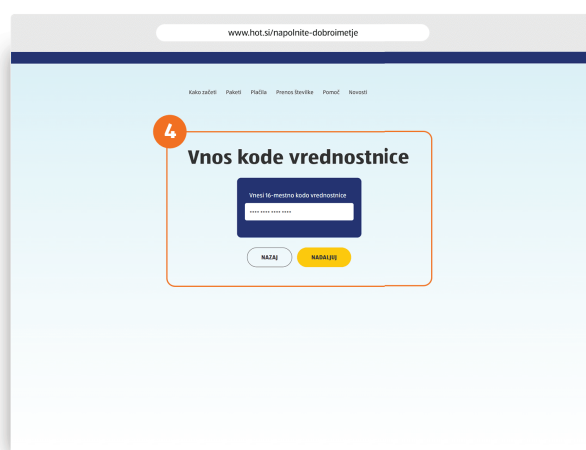


1. Go to www.hot.si/napolnite-dobroimetje

2. Click on **Vrednostnica**



3. Enter your phone number in the first two input fields




4. Enter your 16 digit voucher code.

Click on the button "NADALJU".

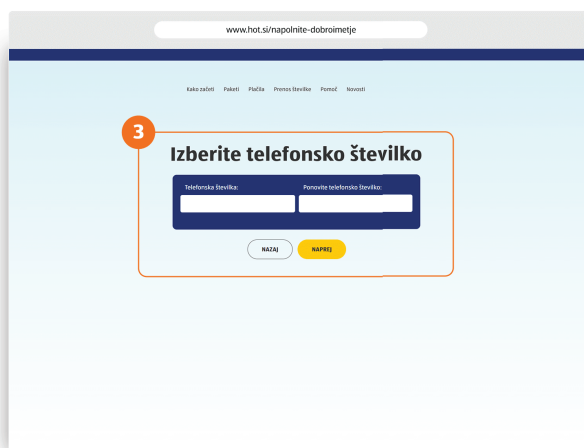
You will then receive a text message confirming your top up.

Top Up using Paypal, Online Banking or Credit Card



1. Go to www.hot.si/napolnite-dobroimetje

2. Click on **Enkratno**



3. Enter your phone number in the first two input fields



4. Choose your top-up amount

5. Choose your payment method (PayPal, Paysafe card, Maestro credit card, Diners / Mastercard / Visa)

6. Enter your account or credit card information

7. Click on the yellow button "Plaćilo". You will receive a text message confirming your top up.

Choosing a tariff package

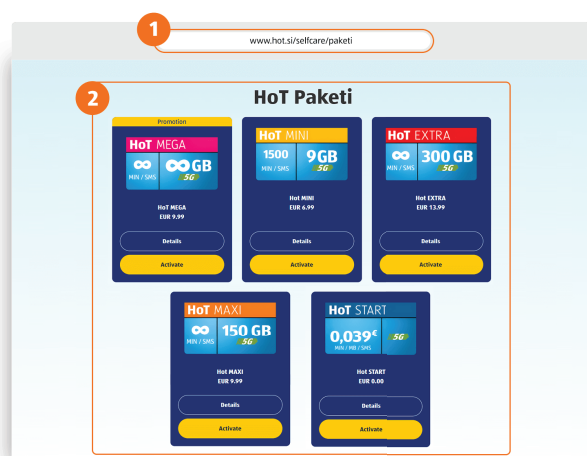
Log in to your HoT account



The screenshot shows the login page at www.hot.si/login. It features a navigation bar with links like 'Kako začeti', 'Paketi', 'Plačila', 'Promosi/Devilke', 'Pomoč', and 'Novosti'. The main heading is 'Prijava v Moj HoT'. Below it are three tabs: 'Enkratna koda', 'E-Mail', and 'PUK-1'. The 'Enkratna koda' tab is active. A text input field is labeled 'Vnesite svojo telefonsko številko. Na svoj mobilni telefon boste prejeli enkratno kodo.' Below this is a yellow button labeled 'Vstavi številskega enkratno kodo.' A second text input field is labeled 'Vstavi številskega enkratno kodo.' Below this is a yellow button labeled 'Prijava'. At the bottom, there are two links: 'Kako se prijavim v Moj HoT?' and 'Prejeli ste svojo enkratno kodo?'

1. Go to www.hot.si/login page and enter your phone number
2. Click on the “Prijava” button and you will receive a text message with a one-time code
3. Enter the one-time code in the “Enkratno PIN-geslo” field
4. Click on “Prijava” to enter your account

Choose your tariff



The screenshot shows the 'HoT Paketi' page at www.hot.si/selfcare/paketi. It displays five tariff packages: 'HoT MEGA' (1500 MB / SMS, 9 GB, 56), 'HoT MINI' (1500 MB / SMS, 9 GB, 56), 'HoT EXTRA' (1500 MB / SMS, 300 GB, 56), 'HoT MAXI' (1500 MB / SMS, 150 GB, 56), and 'HoT START' (0,039€, 56). Each package card includes a 'Details' button and an 'Activate' button. The 'HoT START' package is highlighted with an orange border.

1. Choose your top-up amount
2. Select your preferred tariff package by clicking on it
3. An alert box will appear, click on the orange button to activate your tariff package. You will receive a text message confirming the activation and your activated package will be set to “veljaven”.

As long as you have enough balance, your tariff package will be automatically prolonged every 30 days. In case you do not have enough balance, the package will be closed and you fall back to the HoT Start tariff where you pay as you go. You will get an SMS if your package cannot be prolonged. In this case Top UP your number first and then activate your tariff package again.